

# Frequently Asked Questions

**Q1. Why are we adding placards to our vehicles?**

**A1** The placards are a way to help residents stay within the maximum 2 resident cars per unit as addressed in our rules and regulations. Unit owners and residents should only be parking in resident parking areas and not visitors lot (non-resident/overflow lot). The placards do not guarantee any specific parking spot for a unit. The placards will also be able to help identify resident vehicles.

**Q2. How many placards can a unit owner have?**

**A2** Unit owners will receive 1 placard per unit. If a unit has two (2) registered vehicles, that unit can have a maximum of 2 placards. Unit owners with a garage and driveway are allotted one (1) placard if they have 2 registered vehicles. If a garage unit owner only has one vehicle, they are not required to use a parking placard but may receive one. The parking placard can be used for snow removal to possibly alert a resident their vehicle will be towed if not moved when they are not parked in their driveway.

**Q3. Where do I get my placards?**

**A3** Unit owners will be able to pick up their placards at the clubhouse. Unit owners and residents were sent dates to pick up their placards. The dates range from November 15th – November 30<sup>th</sup>. Residents should notify the Managing Agent immediately if a placard is lost or stolen. There is a \$50 replacement fee for any lost or stolen placard.

**Q4. I am a renter. Will I be able to pick up placards for my vehicle?**

**A4** Renters will be able to pick up their placards providing that the Managing Agent has the following: lease dates, a copy of the paperwork sent to unit owners stating renters were given a copy of the rules and regulation and association by-laws, and the unit owner has sent an email that the renter can pick up the placards on their behalf. Renters should contact their landlord to confirm documentation was sent to the Managing Agent before picking up their placard.

**Q5. I have a handicap plate. Will I get a handicap placard?**

**A5** Vehicles with a handicap placard will get a SHAMCA parking placard. These vehicles will need to have their new SHAMCA parking placard in addition to their handicap placard (the SHAMCA placards can be placed behind the handicap placard) with handicap placards/plates will be eligible to keep their designated handicap parking spot. Handicap spots are specific to the approved unit owners that requested them. If you have handicap plates and have not filed for a handicap parking spot for your unit, you may send your paperwork to the Managing Agent for Board approval. Vehicles parked in a designated handicap spot that is not designated for unit, will be subject to towing. Please note that the handicap spots near the building are the only assigned parking for residents.

**Q6. What is the non-resident/overflow lot used for?**

**A6** The non-resident/overflow lot is meant for non-unit owners/residents. These include visitors using the clubhouse, pool, guests for residents including overnight guests. All visitors/guests can park in the non-resident/overflow lot for 7 consecutive days. Any guest/visitor that needs to park in the lot for more than 7 days, should contact the Management company. Residents should not leave their vehicles in the overflow/visitor lot when they are away during winter months.

**Q7 If I have more than 2 residential vehicles currently in use for my unit can I park the extra cars in the non-resident/overflow lot?**

**A7** No. Unit owners/residents are only allotted a maximum of 2 registered vehicles per unit. Residents should not park in the non-resident/overflow lot on a continuous basis. Vehicles parked in the visitor lot on a continuous basis (including rotating vehicles for your unit) will be towed without notice.

**Q8 I have a motorcycle. Does that count as 1 of my vehicles?**

**A8** Motorcycles are not considered a vehicle for placard purposes. You may park a motorcycle in the front of a parking space so that a vehicle can be parked in the same spot. No motorcycles should be parked in the non-resident/overflow lot for residents. No motorcycle should be parked in a space where it is the only vehicle that can fit in that space. The motorcycle does not guarantee a residents parking spot. Any resident may park their car in front of the motorcycle.

**Q9 Where do I have vendors servicing my unit park their vehicles?**

**A9** Vendors may park in the resident only parking without a placard Monday – Friday from 7:00AM – 5:00PM. If a vendor is servicing a unit other than the times noted, residents should move one of their vehicles to the designated on-street parking areas until the vendor leaves the resident only parking.

**Q10 Will I lose my placard if I am late on condo fees?**

**A10** You will not lose your placards if you are late on your condo fees. However, your vehicle will be subject to towing if you have lost common area privileges even with a placard.

**Q11 How will having a placard help with the snow removal process?**

**A11** Vehicles that are not moved for snow removal are subject to towing without notice. When moving vehicles to the road for snow removal, move them immediately back when your parking area has been cleared. Vehicles can be identified with unit placards and may be able to help notify a unit owner their vehicle will be towed if not moved when the Managing Agent is on property.

**Q12** Are there 2 different types of placards?

**A12** Each unit owner/resident will receive a SHAMCA parking placard which is color coded according to the street they live on, and will have a code that indicates their unit address. The second placard will be in a different color (orange) and is designed to indicate that a 2<sup>nd</sup> registered vehicle belongs to a resident of their unit. Each unit owner/resident will receive a SHAMCA parking placard which is color coded according to the street they live on, and will have a code that indicates their unit address. The second placard will be in a different color (orange) and is designated to indicate that a 2<sup>nd</sup> registered vehicle belongs to a resident of their unit.